

FindARTs Device Product Warranty

This warranty applies merely to FindARTs series device (the “Product”) sold within authorized distribution channels of AUO Display Plus Corporation (the “Company” or “Original Manufacturer”).

1. Products covered by the Company’s warranty come with a written product warranty (the “Product Warranty”).
2. This limited warranty is valid only in the Taiwan region.
3. If any warranty service is needed, the consumer must provide the original receipt or the Product Warranty stamped by the original place of purchase.
4. The Company’s authorized repair and service station will inspect the Product. If it confirms that the malfunction stems from manufacturing, free repair service will be provided during the warranty period (which starts from the original purchase date). If the product is irreparable with parts, such Product will be replaced with a product of the same model or with similar specifications. For details on the warranty period, please refer to “Product Warranty Period.”
5. As each Product is customized, a cooling-off period of seven (7) days prescribed by the Consumer Protection Act will not be applicable, and therefore the Product cannot be returned or exchanged. If, however, the Product is damaged upon arrival, the Original Manufacturer will provide a replacement free of charge.
6. If the Product Warranty Period has expired, the consumer will need to pay out-of-pocket for parts and repair service fees (the “Repair Fees”). If such Repair Fees are not acceptable to the consumer, the Original Manufacturer may opt not to repair the Product. The Original Manufacturer reserves the right to withhold repair services.
7. As the existing LCD panel manufacturing technology cannot guarantee 100% no dark or bright dots, the Original Manufacturer will not warrant no dark or bright dots on LCD panels.
8. If, after testing, the consumer decides not to continue with a repair, an inspection fee and shipping fee will be charged for every product not within the Product Warranty Period or not covered by the applicable warranty.
9. Any part removed from the Product after repair shall be properties of the Original Manufacturer; the Original Manufacturer may perform repair using new and/or processed parts from other manufacturers.
10. The backlight modules of LCD panels may wear out over time (including a decrease in brightness). Such wear-out is not covered by this warranty.
11. This warranty will become void immediately if the Product’s serial number is changed, damaged, or removed.
12. All other matters not set forth herein, whether express or implied, will not be covered by this warranty, unless such matters are attributable to the Original Manufacturer or any authorized distribution channel of the Company. For the avoidance of doubt, this warranty does not apply under the following circumstances:
 - (1) Malfunction due to factors other than a defect in the Product (e.g., moisture damage, wear and tear, deformation, damage from pests and rodents, earthquake, flood, fire, typhoon, damage in transit, stains or surface scratch after use, pressure, bumps, scrape, shock, high temperature, wrong voltage,

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- corrosion, oxidation and rusting of electronic parts due to wires or cable exposed to moisture or water, damages attributable to human factors, etc.).
 - (2) The Product has been used with any operating system not provided by the Original Manufacturer, been repaired by a maintenance center that has not been authorized by the Original Manufacturer, or the void label of the Product has been altered or damaged.
 - (3) Damage or loss of consumables or accessories (such as cables, remote controls, outer frames, and instruction manuals) provided with the Product.
 - (4) Problems and malfunctions caused by a computer virus or software not installed by the Original Manufacturer.
 - (5) Other abnormal or usual use.
13. This warranty and all related services shall be terminated immediately if the system of the Original Manufacturer is cracked due to any reason attributable to the consumer.
14. The Company reserves the right to modify and interpret this Product Warranty.

Customer service e-mail: service@findarts.net

Product Warranty Period: Three (3) years